Arizona Controlled Substances Prescription Monitoring Program

Prescriber Registration FAQ

About the Controlled Substances Prescription Monitoring Program (PMP)

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (PMP) grants access to prescribers and pharmacists so they may review controlled substance dispensing information for patients.

Arizona Revised Statute (A.R.S.) § 36-2606 requires each medical practitioner licensed under Title 32 (i.e. MD, DO, DDS, DMD, DPM, HMD, PA, NP, ND, and OD) and who possesses a DEA license to review the preceding 12 months of a patient's PMP record before prescribing an opioid analgesic or benzodiazepine controlled substance listed in schedule II, III or IV. Exceptions to reviewing a patient record are described in A.R.S. § 36-2606.

Pharmacists employed by facilities with a valid U.S. DEA registration must register for the PMP online at https://arizona.pmpaware.net. Effective April 26, 2018 a dispensing pharmacist in an out-patient setting will be required to review the preceding 12-month PMP record of a patient[*] receiving a schedule II controlled substance at the beginning of each new course of treatment. [*]*Review of a PMP report is not required for veterinary dispensing.*

There is no fee to the prescriber or the pharmacist for PMP registration.

FREQUENTLY ASKED QUESTIONS:

How do I find out whether I am registered with the PMP?
To find out whether you are registered in the PMP:
1. Go to https://arizona.pmpaware.net/,
2. Click on Reset Password
3. Enter your email in the login box, click on Request Password Reset. If you have an account on file, you will be sent password reset information from no-reply@arizona.PMPAWARE.net (remember to check your junk mail box). If you don't have an account, you will not receive an email.

If you are still having registration trouble, contact our office at pmp@azpharmacy.gov.

I'm registered with the PMP, but I don't remember my password.
If you haven't used your PMP account recently, you may need to reset your password. Passwords must be reset every 180 days.
1. Go online to https://arizona.pmpaware.net/, click on the Reset Password link
2. Type in your email address
3. Click the Request Password Reset button
4. You will receive an email from no-reply@arizona.PMPAWARE.net (check your spam and junk mail folders) with information on how to reset your password

If I do not have a DEA registration, do I need to enroll in PMP?
No, if you do not have an active DEA registration you do not enroll in the PMP.

If I have retired or only work part time in Arizona, do I still need to register for the PMP?
A.R.S. § 36-2606 states if you have an active license and a DEA registration with an Arizona registration, the prescriber must have a current PMP registration and access.

I have a practice license in Arizona and a DEA registration, but I do not prescribe controlled substances, do I still need a PMP account?

Yes, A.R.S. § 36-2606 requires a licensed prescriber with an active DEA registration in Arizona to have an account in the PMP database. There are no exceptions for certain fields or specialties.

If I dispense controlled substance medications out of my office, do I need to report to the PMP?

Yes, A.R.S. § 36-2608 states "[i]f a medical practitioner dispenses a controlled substance listed in section 36-2513, 36-2514, 36-2515 or 36-2516, or if a prescription for a controlled substance listed in any of those sections is dispensed by a pharmacy in this state, a health care facility in this state for outpatient use or a board-permitted nonresident pharmacy for delivery to a person residing in this state, the medical practitioner, health care facility or pharmacy must report …". There are exceptions, click on the above link for more information. Reporting to the PMP is done through PMP Clearinghouse. Registration is online at https://pmpclearinghouse.net/.

Do veterinarians need to register with the PMP?

No. In 2015, the Arizona Legislature passed Senate Bill 1370 (Laws 2015, Ch. 46) that removed the requirements for Arizona Veterinarians to register with and report dispensing to the Controlled Substances Prescription Monitoring Program. The law went into effect on January 1, 2016.

However, beginning April 26, 2018:

"A. A veterinarian who reasonably suspects or believes that a client or person is trying to obtain controlled substances with an intent other than to treat the patient animal shall report that suspicion, or cause a report to be made, to local law enforcement within forty-eight hours after the treatment or examination. The report shall include the name and address of the client or person who sought the examination or treatment. The veterinary records pertaining to the investigation initiated pursuant to the report to law enforcement under this subsection shall be provided to local law enforcement on request for any further criminal investigation.

"B. A veterinarian who files a report or causes a report to be filed pursuant to subsection a of this section is immune from civil liability with respect to any report made in good faith." (A.R.S. § 32-2239.01)

Am I able to delegate PMP reports to other members of my office?

Yes, once a prescriber has access to the PMP the prescriber may have delegates run PMP reports; however, those delegates must register for their own accounts. Account sharing is *not* allowed.

Licensed healthcare professionals such as nurses and registered dental hygienists and other staff trained in HIPAA laws, such as front office, medical or dental assistants, may register. Before delegates can run reports on the prescriber's behalf, the prescriber will have to login to the prescriber's PMP account to approve the delegate's access. Prescribers may have more than one delegate and delegates may have more than one Prescriber (Supervisor).

To register, the delegate will need:

1. The email address the supervising prescriber uses for the PMP
2. If a licensed delegate (ex. RN/RDH), the delegate's professional license number
3. If an unlicensed delegate (ex. medical or dental assistant, front office), the delegate's driver license number
4. Go to, https://pharmacypmp.az.gov/ and click on PMP Login
5. Then, click on "Create an Account" and begin the registration process
6. Before delegate access is turned on allowing the delegate to run reports on the pharmacist's behalf, the supervising pharmacist must login to his or her PMP account to approve delegate access. It is the pharmacist's responsibility to ensure their delegate list is current. For example, if a delegate stops working with the pharmacist, the pharmacist needs to remove that delegate from the pharmacist's approved list of delegates

For delegates with multiple supervising prescribers, while requesting patient reports it is imperative the delegate choose the prescriber they are working for at the time of the request. This way the correct prescriber receives credit for checking the PMP.

More questions on PMP registration?

If you have more questions, contact our office at pmp@azpharmacy.gov.