



Arizona State Board of Pharmacy
Controlled Substances Prescription Monitoring Program

<https://pharmacymp.az.gov/>
pmp@azpharmacy.gov

FREQUENTLY ASKED QUESTIONS:

ARIZONA PMP INTEGRATION

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (PMP) grants access to prescribers and pharmacists so they may review controlled substance dispensing information on their specific patients.

As of October 16, 2017, a prescriber is required to review a patient's PMP record before prescribing a controlled substance, per A.R.S. [36-2606](#). Dispensing pharmacists are required to check the patient record in the PMP when filling a schedule II controlled substance beginning April 26, 2018. To make the PMP process more efficient, the Arizona State Board of Pharmacy received funding to integrate the PMP directly into electronic healthcare records (EHR) and pharmacy dispensing systems statewide.

If you have any additional questions regarding the Arizona PMP, email pmp@azpharmacy.gov.

What are the advantages of integration?

The advantage of integration is efficiency. Integration allows pharmacists or prescribers to connect to the PMP just by signing into their electronic health record or pharmacy dispensing system – rather than having to manually login to the PMP and manually enter patient information – making the PMP easier to use.

How do I go about integrating my electronic healthcare record or pharmacy dispensing system with the PMP?

Complete the online [Integration Interest Form](#). After you have completed the form, a PMP representative will contact you for next steps.

Does using the PMP integrated within the EHR fulfill the requirement in A.R.S. 36-2606?

Yes, using the PMP through the Gateway fulfills the requirement in AR.S. 36-2606 as using the Gateway requires a registration in the current PMP system at <https://arizona.pmpaware.net/>.

Am I required to integrate my electronic health record system to meet the requirements of the mandate to check patient records in the PMP?

Integrating the PMP into the electronic health record system is not mandatory, but an option to make reviewing patient records more efficient. The website, <https://arizona.pmpaware.net/>, is, and will continue to be, available for reviewing patient PMP records before prescribing a controlled substance.

I use delegates to check the PMP, should I integrate?

We suggest you look closely at your workflow. Please note, delegates do not have access to the PMP through the Gateway integration, but are able to gain access online at <https://arizona.pmpaware.net/>. Remember, delegates should have their own account in the PMP and not be sharing accounts with one another or their supervising prescriber or pharmacist.

Once integrated, can I complete the PMP patient reviews the old way (through the website, <https://arizona.pmpaware.net/login>)?

Absolutely, yes! At times, you may prefer access accessing through the Gateway because this gives you the quickest access. Other times, you may prefer to use the website. You choose which method is best for you based on your workflow.

What product is being used to conduct the integration?

The state contracts with Appriss Health to use its PMP Gateway® service to connect with Arizona's PMP system. More information is available on Appriss' website: <https://apprisshealth.com/solutions/pmp-gateway/>.

What part of the cost is being covered by the state integration program?

The agreement will cover the subscription to the Appriss Health PMP Gateway® service.

What EHR software vendors have completed the PMP integration?

Check the [PMP website](#) for information on what vendors are working with Appriss Health to connect to the PMP Gateway®.

If your EHR vendor had already connected to the PMP Gateway®, it may take anywhere from a few weeks to a few months to integrate depending on demand.

If the EHR vendor you use is not yet connected to the PMP Gateway, do not let that discourage you. Complete the integration application process, starting with the [Integration Interest Form](#). Then, the PMP and Appriss Health will coordinate with your software vendor about integration. Development timelines vary but the average is approximately 3-6 months from start to finish. Once the integration is complete, Appriss Health and your software vendor will reach out to complete the PMP Gateway set-up for your facility.