FREQUENTLY ASKED QUESTIONS: ARIZONA PMP INTEGRATION

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (PMP) grants access to prescribers and pharmacists so they may review controlled substance dispensing information on their specific patients.

Beginning October 16, 2017, a prescriber is required to review a patient’s PMP record before prescribing a controlled substance, per A.R.S. 36-2606. To make the process more efficient for prescribers and pharmacists by allowing instant access to the PMP, the Arizona State Board of Pharmacy received funding to integrate the PMP directly into electronic healthcare records (EHR) and pharmacy dispensing systems statewide.

If you have any additional questions regarding the Arizona PMP, email pmp@azpharmacy.gov.

How do I go about integrating my electronic healthcare record or pharmacy dispensing system with the PMP?
Complete the online Integration Interest Form. After you have completed the form, a PMP representative will contact you for next steps.

Does using the PMP integrated within the EHR fulfill the requirement in A.R.S. 36-2606?
Partially. Use of this service satisfies the requirements for prescribers to review a patient’s report; however, prescribers and pharmacists also should have individual PMP accounts per law. Additionally, individual PMP accounts are useful in the event of a service disruption in the integration program.

What product is being used to conduct the integration?
The state contracts with Appriss to use its PMP Gateway® service to connect with Arizona’s PMP system. More information is available on Appriss’ website: https://apprisshealth.com/solutions/pmp-gateway/.

What is being provided as part of the integration service?
The agreement will cover the on-going maintenance fees for every Arizona prescriber and pharmacist connecting to CSPMP via the PMP Gateway® service. Any additional costs (e.g. maintenance and/or development of the integration) charged by the prescriber’s or pharmacist’s EHR/EMR or pharmacy management vendor is not included.

What if my software vendor has already completed the PMP Gateway® integration?
Appriss Health will coordinate with your software vendor and discuss the PMP Gateway® integration. Development timelines vary but the average is approximately 3-6 months from start to finish once your vendor has assigned resources to the integration. Once the integration is complete, Appriss Health and your software vendor will reach out to complete the PMP Gateway set-up for your facility.

What if my software vendor has not completed the PMP Gateway® integration?
Appriss Health will coordinate with your software vendor and discuss the PMP Gateway® integration. Development timelines vary but the average is approximately 3-6 months from start to finish. Once the integration is complete, Appriss Health and your software vendor will reach out to complete the PMP Gateway set-up for your facility.