



Arizona State Board of Pharmacy
Controlled Substances Prescription Monitoring Program
<https://pharmacympm.az.gov>

December 8, 2016

Re: AZ CSPMP Technology Upgrade Notification

Dear Account Holder:

The Arizona Controlled Substances Prescription Monitoring Program (CSPMP) will be changing software systems on **Thursday, January 12, 2017**. Please find below key dates and important information about the upcoming transition.

In the new system, only one user account is allowed per email address. **Any accounts that share the same email address will NOT be transferred to the new system.** If your account is not transferred, you will have to submit a new registration application and wait for your account to be approved by the state administrator.

To ensure your account is successfully transferred to the new system, please verify that the email address listed on your account is unique. Log in to your existing account at www.azrxreporting.com and click on the "My Account" button in the upper-right hand corner of the page to review and update your profile. **Please complete all account updates by the end of business on December 19, 2016.**

If your account is transferred to the new system you will receive an email notification on 1/12/17 with the new website details, including login information and a guide for how to run a patient search.

Please be aware that there will be a delay in prescription history of up to 2 weeks during the transition. We appreciate your understanding and patience during this time.

Should you have any policy questions in the meantime, you may contact the Arizona Controlled Substances Prescription Monitoring Program mpm@azpharmacy.gov.

If you require assistance in gaining access to your existing CSPMP account, technical support can be reached Monday through Friday 6 AM to 6 PM at 855-929-4767 or at azrxreporting@appriss.com.

Best Regards,

Arizona State Board of Pharmacy
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mpm@azpharmacy.gov
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